AEMO CHANGE WINDOWS

PREPARED BY: Service Management

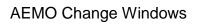VERSION: Final v1.0

RELEASE DATE: 05/05/2016

AEMO currently manages system outages on Market systems as per the below change windows. Where the Participants are impacted AEMO sends Change communications via Support Hub.

System	Maintenance Windows (EST)	Outage Windows (EST)
Declared Wholesale Gas Markets **(DWGM)**	Tuesday 18:30 – 20:30	Tuesday 18:30 – 20:30
Short Term Trading Market **(STTM)**	Thursday 18:30 – 21:00	Thursday 18:30 – 21:00
Gas Full Retail Contestability **Gas Retail (VIC/QLD)**	Sunday 10:00 – 14:00	Sunday 10:00 – 14:00
NSW Gas Retail Market Business System **Gas Retail (NSW)**	Monday to Friday 17:30 – 08:00	23:00 Saturday – 03:00 Sunday
SA Gas Retail Market System **Gas Retail (SA)**	Monday to Friday 17:30 – 08:00	23:00 Saturday – 03:00 Sunday
Market Settlements & Transfer System **Electricity Retail (MSATS / B2B)**	Wednesday 17:30 – 19:30	Wednesday 17:30 – 19:30
Electricity Market Management System (EMMS) **Electricity Wholesale**	No outages but work is done normally Tuesday /Thursday 13:00 -15:00	No outages but work is done normally Tuesday /Thursday 13:00 -15:00

Gas FRC Hub	Sunday Morning 10:00 – 14:00	Sunday Morning 10:00 – 14:00
Queensland Gas Supply Hub **(GSH)**	Tuesday 19:00 to 23:00 Thursday 19:00 to 23:00	Tuesday 19:00 to 23:00 Thursday 19:00 to 23:00
Gas Bulletin Board **(GBB)**	Monday 20:00 to 02:00	Monday 20:00 to 02:00
Gas SCADA	Tuesday , Wednesday Thursday 10:00 to 15:00	Tuesday , Wednesday Thursday 10:00 to 15:00
Energy Management System (EMS)	Tuesday , Wednesday Thursday 10:00 to 15:00	Tuesday, Wednesday and Thursday 10:00 to 15:00
Network Outage Scheduler **(NOS)** Operations and Planning Data Management **(OPDMS)**	Wednesday 10:00 to 12:00	Wednesday 10:00 to 12:00
AEMO external website	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00

Lead Time for Notifications	Maintenance Window	Outage Window
	2 Days	1 Week