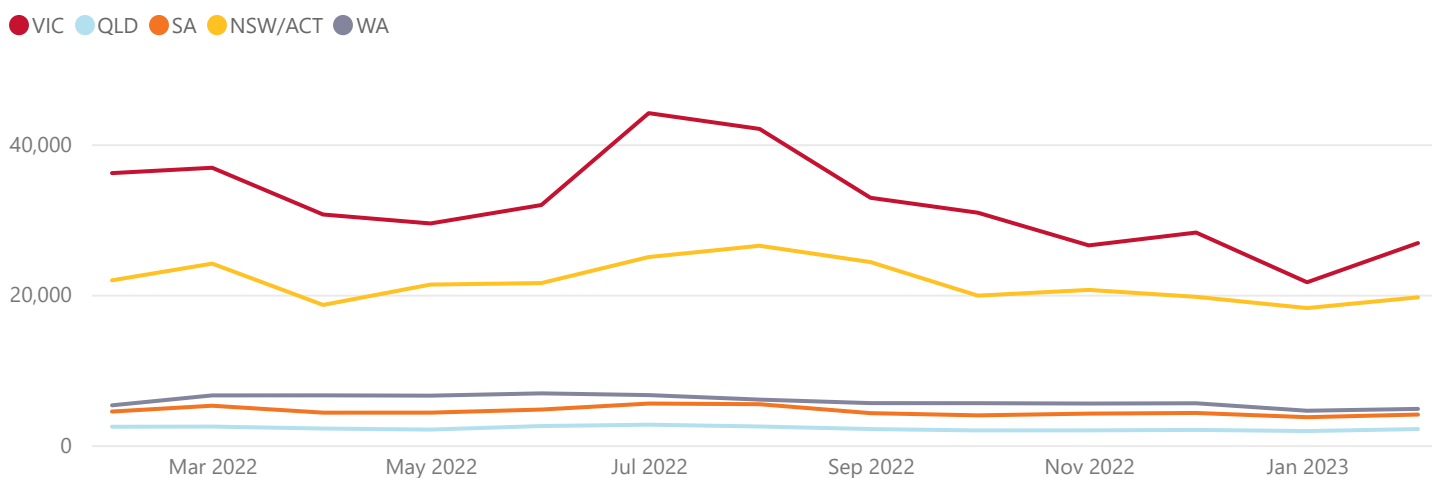


The following statistics pertain to the retail gas markets of New South Wales & Australian Capital Territory, Queensland, South Australia Western Australia and Victoria for the reporting period ending February 2023.

The report contains statistics providing trends of consumer transfers between retailers for each of the gas markets.

Monthly Customer Transfers^{1,2}

The graph represents the volume of consumer transfers for each month in the respective markets over a 13 month rolling window. The transfer statistics in the table are based on the number of consumer transfers that have completed in AEMO's market systems.



	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
VIC	36,155	36,867	30,653	29,462	31,912	44,129	42,027	32,873	30,890	26,546	28,254	21,644	26,860
QLD	2,437	2,459	2,198	2,060	2,532	2,710	2,472	2,130	1,947	1,956	2,018	1,865	2,130
SA	4,459	5,231	4,310	4,313	4,723	5,520	5,434	4,244	3,951	4,183	4,269	3,708	4,058
NSW/ACT	21,901	24,126	18,632	21,337	21,538	24,997	26,497	24,326	19,864	20,630	19,706	18,215	19,644
WA	5,284	6,604	6,611	6,570	6,875	6,645	6,044	5,578	5,568	5,522	5,558	4,564	4,811

The transfer statistics in the table represents the percentage of transfers for each jurisdiction over the last 12 months.

Feb-22	VIC	QLD	SA	NSW/ACT	WA
% of total MIRNs churned in the last 12 months	17%	11%	11%	15%	9%

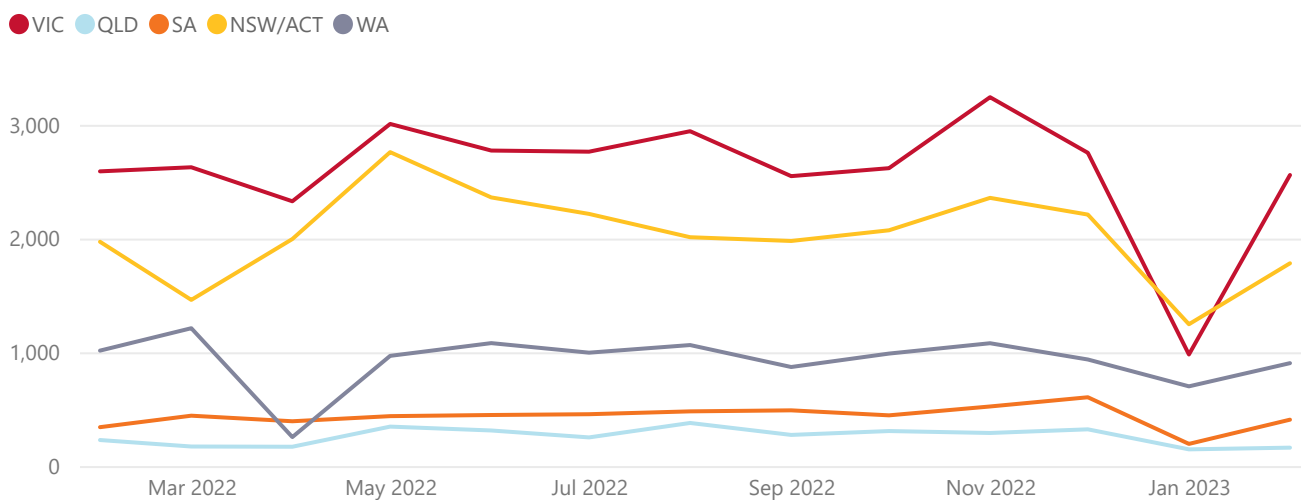
1. Prior to the August 2020 reporting month, transfer statistics for the VIC jurisdiction are inclusive of new sites for second tier retailers; other state jurisdiction transfer statistics do not include new sites.

2. From the August 2020 reporting month onwards, new sites are excluded from monthly customer transfers; monthly customer transfers include basic and interval meters. These changes were agreed by the GRCE.

Monthly New Delivery Points Registered in Market Systems

The graph represents the volume of new delivery (or supply points) for each month that are registered in AEMO's market systems in the respective markets over a 13 month rolling window.

New Delivery Points



	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
VIC	2,591	2,627	2,328	3,008	2,774	2,764	2,944	2,549	2,619	3,243	2,754	981	2,559
QLD	229	172	170	347	313	252	379	274	308	291	323	147	162
SA	342	443	394	439	449	456	481	490	446	524	605	195	408
NSW/ACT	1,972	1,461	1,996	2,760	2,362	2,217	2,012	1,979	2,073	2,358	2,211	1,247	1,783
WA	1,015	1,212	255	969	1,081	997	1,064	871	989	1,080	937	701	905

The table represents the total number of MIRNs / DPs in each jurisdiction at the end of the reporting month:

	VIC	QLD	SA	NSW/ACT	WA
Total MIRNs / DPs	2,282,966	230,570	491,561	1,744,630	800,676