NEM CUSTOMER SWITCHING

PROCEDURE CONSULTATION

DRAFT DETERMINATION STAGE PARTICIPANT RESPONSE TEMPLATE

Participant: Ausgrid.

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Table of Contents

| 1. | Context | .3 |
|----|---------------------------------------------------------------------------------------------------------------|----|
| 2. | MSATS Procedures: CATS Procedure Principles and Obligations | .3 |
| | MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and Sample GS) NMIs | 4 |
| 4. | Meter Data File Format Specification NEM12 & NEM13 | .5 |
| 5. | Retail Electricity Market Glossary and Framework | .5 |

1. Context

This template is being provided to assist stakeholders in giving feedback about the changes specified in the 'NEM Customer Switching' Draft Procedures.

The changes being proposed seek to enable the implementation of efficient delivery of proposed changes to the customer switching process design in the National Electricity Market (NEM).

2. MSATS Procedures: CATS Procedure Principles and Obligations

| Section | Description | Participant Comments |
|---------|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 | Table 4 N and Clause 14.4(b) | Table 4N allows a PR type code to be used for a remotely read meter for a CR1000, however clause 14.4(b) states previous read date and quality will only be provided where the Metering Data Type is Manually read. These seem to contradict each other. |
| 4 | Table 4 N and Clause 14.4 | AEMO has stated that if a CR1010 is submitted with a read type code of PR and this date does not align with MSATS, the transaction will be rejected. If a meter is read monthly (say first business day of each month) and a retailer wants to submit a retrospective transfer back 2 months the previous read date will not align as a new read has been submitted and updated unless AEMO proposes to store all previous read dates in MSATS. However, the definition of Previous Read Date does not seem to support historical dates prior to the previous read date. Previous Read Date definition is "A date held by MSATS as the last time a Meter Reading was provided to market. " |
| 6 | Change retailer | As the CR1000 can be used as a retrospective CR for retail transfer for remotely read |

| | | metering installations, will transactions be validated and incorrect transactions cancelled? |
|---|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | Eg. a retrospective transfer request where a Type 4A, 5 or 6 metering installation is associated with the NMI. |
| | | Eg. a retrospective transfer request with a read type code of SP. |
| 6 | Change retailer | CR1010 is for manually read installations only. Will transactions be validated and incorrect transactions cancelled? If not being validated, the procedures must allow the current MDP to object using BADMETER. |
| | Timing and implementation. | AEMO is suggesting a staged approach and allow for existing transactions to continue after the cutover date. Ausgrid disagrees with this approach as we will have to maintain two systems and associated logic. Ausgrid believes this should be a hard cutover and any outstanding prospective CR1XXX should be cancelled and resubmitted by the retailer. |

3. MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and Sample (WIGS) NMIs

| Section | Description | Participant Comments |
|---------|-------------|----------------------|
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4. Meter Data File Format Specification NEM12 & NEM13

| Section | Description | Participant Comments |
|---------------|---------------------------|----------------------|
| Appendix E | Additional Reason Code 67 | No Comment. |

5. Retail Electricity Market Glossary and Framework

| Section | Description | Participant Comments |
|-------------|----------------------------|----------------------------------------------------------------------------|
| 5. Glossary | Actual Meter Reading | Agree. |
| 5. Glossary | Current [Participant/Role] | Agree. |
| 5. Glossary | Initial MC | Agree. |
| 5. Glossary | Manually Read | This definition has not been updated in the Glossary. Please Add. Suggest: |
| | | Local manual collection of <i>metering data</i> . |
| 5. Glossary | Meter Data Type | Agree. |

| 5. Glossary | New [Participant/Role] | Agree. |
|-------------|----------------------------|--------|
| 5. Glossary | Previous Read Date | Agree. |
| 5. Glossary | Previous Read Quality Flag | Agree. |
| 5. Glossary | Read Type Code | Agree. |
| 5. Glossary | Remotely Read | Agree. |