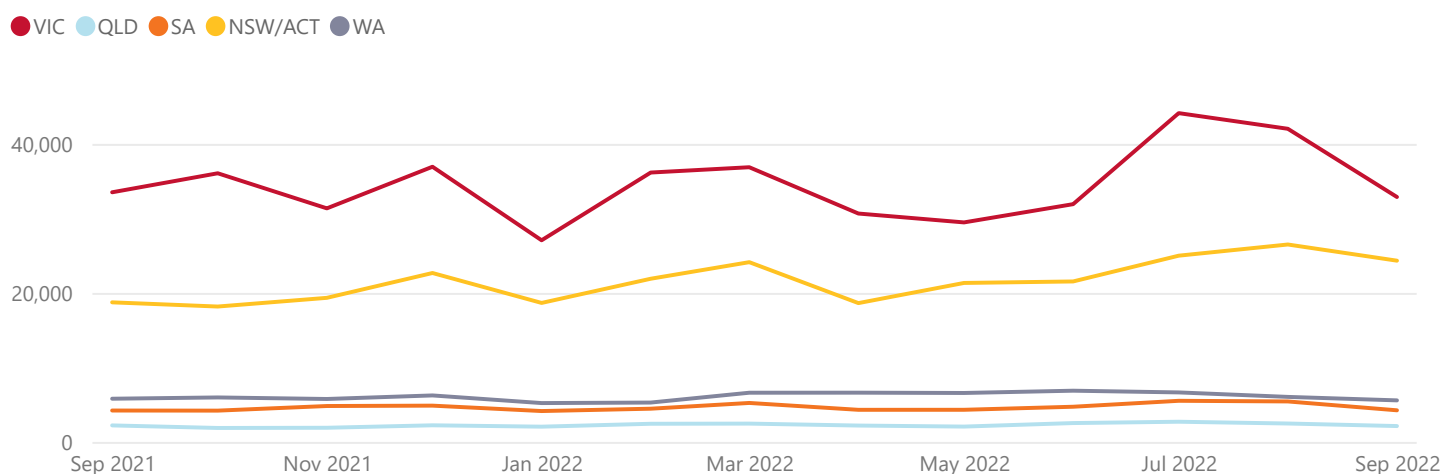


The following statistics pertain to the retail gas markets of New South Wales & Australian Capital Territory, Queensland, South Australia Western Australia and Victoria for the reporting period ending September 2022.

The report contains statistics providing trends of consumer transfers between retailers for each of the gas markets.

Monthly Customer Transfers^{1,2}

The graph represents the volume of consumer transfers for each month in the respective markets over a 13 month rolling window. The transfer statistics in the table are based on the number of consumer transfers that have completed in AEMO's market systems.



	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
VIC	33,504	36,057	31,348	36,932	27,064	36,155	36,867	30,653	29,462	31,912	44,129	42,027	32,873
QLD	2,217	1,874	1,901	2,232	2,048	2,437	2,459	2,198	2,060	2,532	2,710	2,472	2,130
SA	4,215	4,201	4,820	4,870	4,145	4,459	5,231	4,310	4,313	4,723	5,520	5,434	4,244
NSW/ACT	18,734	18,171	19,339	22,672	18,655	21,901	24,126	18,632	21,337	21,538	24,997	26,497	24,326
WA	5,799	5,971	5,764	6,241	5,215	5,284	6,604	6,611	6,570	6,875	6,645	6,044	5,578

The transfer statistics in the table represents the percentage of transfers for each jurisdiction over the last 12 months.

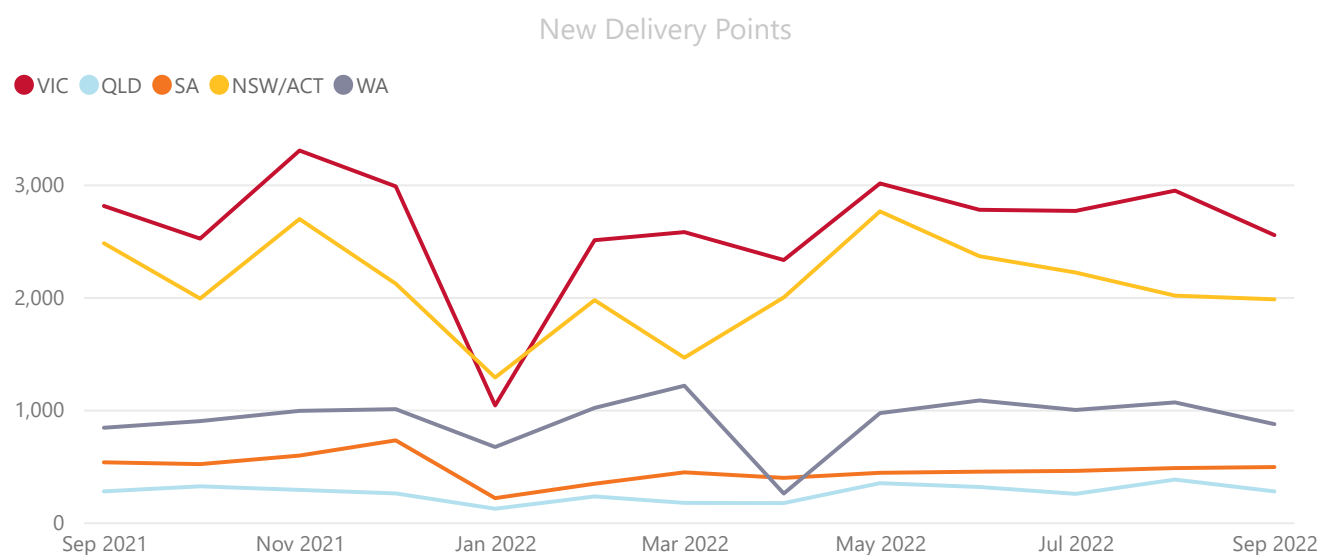
Sep-21	VIC	QLD	SA	NSW/ACT	WA
% of total MIRNs churned in the last 12 months	18%	12%	11%	15%	9%

1. Prior to the August 2020 reporting month, transfer statistics for the VIC jurisdiction are inclusive of new sites for second tier retailers; other state jurisdiction transfer statistics do not include new sites.

2. From the August 2020 reporting month onwards, new sites are excluded from monthly customer transfers; monthly customer transfers include basic and interval meters. These changes were agreed by the GRCE.

Monthly New Delivery Points Registered in Market Systems

The graph represents the volume of new delivery (or supply points) for each month that are registered in AEMO's market systems in the respective markets over a 13 month rolling window.



	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
VIC	2,808	2,518	3,300	2,982	1,037	2,504	2,576	2,328	3,008	2,774	2,764	2,944	2,549
QLD	274	319	287	256	120	229	172	170	347	313	252	379	274
SA	532	516	592	727	214	342	443	394	439	449	456	481	490
NSW/ACT	2,477	1,986	2,692	2,118	1,285	1,972	1,461	1,996	2,760	2,362	2,217	2,012	1,979
WA	839	898	989	1,004	668	1,015	1,212	255	969	1,081	997	1,064	871

The table represents the total number of MIRNs / DPIs in each jurisdiction at the end of the reporting month:

	VIC	QLD	SA	NSW/ACT	WA
Total MIRNs / DPIs	2,270,784	229,339	489,383	1,734,958	796,064